

From: J. Harrison
To: Microsoft ATR
Date: 1/26/02 6:22pm
Subject: Microsoft Settlement

Hello,

My name is Jeffrey Harrison and I run a company called 23 Skidoo, Inc. Up until recently my company focused entirely on web development. Recently we have changed into other markets but as a web developer I have had to deal with the constant borage of crap from Microsoft and the biddings of Bill Gates. Their products rarely ever work right. Their web browser rarely ever plays by the rules and I am constantly loosing time and money because of them. As a result of their poor operating system I have abandoned their platform all together in my office. I now use Apple computers and here's something really surprising.....THEY ACTUALLY WORK, DON'T CRASH, AND I HAVE YET TO GET A VIRUS! I would constantly miss deadlines because of something Microsoft machines would decide to do at the last second. Thereby costing me a lot of money. And because of what they do I have to charge more to my customers. If they would have been playing by the rules instead of whatever they decided was in their interest development costs for thousands of companies would be much less. And I am greatly disappointed in our own justice system as of late.

Microsoft has been getting away with murder for years now. It's not fair to the public and it's not fair to small business.... which employs the majority of the United States last time I checked. You need to set an example with Microsoft. You still need to break them up. And you need to throw out Bill Gates if at all possible. He doesn't care about you.... he doesn't care about me.... and he sure as hell doesn't give a crap about the fact that he sells such a crappy product to so many people. If you let him go on he is just going to do the same things he has been doing for years now. And that is to stiffe innovation. He doesn't innovate. He steals ideas. And he crushes other companies that offer something superior before they get a chance to even come to life. They do not do anything to help the market place. If anything they have helped to destroy it.

Hell..... if you take a look around you can go to hacker sites that give you a little string of code that can take down major servers around the globe that use Microsoft software. What kind of company sells such a bad product for so long w/o being penalized?. I mean.... if your car's wheels fell off once a day.... would you still drive that car? This is ridiculous. I can only wonder if you have been paid off like so many other politicians and judges that have let so much of what they do to people just slide.

I am really disappointed in what this country has become. It is a joke.... it is a travesty..... and it is just plain sad that Microsoft has been able to slip through the system of supposed checks and balances for so long without getting so much as a slap on the

wrist.

BREAK MICROSOFT APART.....MAKE THEIR CODE OPEN.... WATCH THEM
LIKE A HAWK....FINE THE HELL OUT OF THEM.... AND DON'T LET MICROSOFT
AND BILL GATES KEEP SCREWING US ALL.

Thank you,
Jeffrey Harrison

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